|  |  |  |
| --- | --- | --- |
| **To be completed by the seller** | **Name:** | **Address:** |
|  |  |  |
|  | NIKKU DOO | Vuka Karadžića 4, Belgrade 11000  |
|  | **Phone/fax number:** | **E-mail:** |
|  | +381 641009177 | office@nikku.rs |
| **To be completed by the customer** | **I hereby notify you that I am canceling the product purchase contract for the following goods/services**:  |
|  |  |  |
|  | **Contract date:** | **Goods receipt data:** |
|  | **Reasons for cancellation (optional):** |  |
|  |  |  |
|  | **Customer's name and surname:** |  |
|  |  |  |
|  | **Customer's address:** |  |
|  |  |  |
|  | **Customer's signature** | **Date** |
|  | (if submitted by post or fax): | (form completion): |
|  |  |  |

**CONTRACT CANCELLATION FORM**

**The customer is entitled to terminate the contract unilaterally within 14 days of the date of conclusion of the product purchase contract without giving a reason. By unilateral termination, the consumer shall be released of all contractual obligations, except for the direct costs of returning the goods.**

In the event of the cancellation of a contract, the customer is entitled to a cash refund or a replacement item.

The price of the goods shall be returned to the customer after the goods have been returned to the seller's premises from where they were sent. The seller can refuse to refund the price if they establish that the goods are damaged due to mishandling by the customer.

When returning the goods, it is mandatory to return them in proper working order, unused and in the original undamaged packaging.

The costs of returning goods and refunding money shall be borne by the customer, except in cases when a customer receives a defective or incorrect item.

The data you supply in this form will be used to record changes in the sales of goods and NIKKU DOO will not use it for any other purposes.

The right of the customer to choose a replacement item may be exercised in accordance with the terms and conditions of purchase outlined on the website of NIKKU DOO.